

# Guardian

SAFETY PENDANTS

## Sentry Quick Start User Guide



GPS Light (Blue)	Meaning	GSM Light (Green)	Meaning
On (no blinking)	Charging	On	A call is coming or in progress
Flashes every 1 second	Searching for GPS	Flashes every 1 second	Searching for cell signal
Off	Connected to GPS	Off	Connected to cell network
Blinks 3 times per second	Low Battery Warning		

Recharge the unit every night by connecting the charging cable into the port as you see in this photo to the right. To confirm whether the unit is on or not, press the phone icon button once briefly to see both lights come on – this indicates that the unit is on.



### CALLS AND TEXTS

**SOS BUTTON:** When the SOS button is pressed, your contacts will be called one at a time until one of them answers. When the contact is being called, they will receive a text with a link to Google Maps, letting them know the User's location. Up to 5 phone numbers can be programmed.

*Contacts must press 1 on their phone keypad after answering to confirm to the pendant that they are a person and not an answering machine. Otherwise the pendant will hang up and attempt to call the next emergency contact.*

**FALL DETECTION:** If the pendant experiences movement which might indicate a fall has occurred, it vibrates and plays a tune to let the User know it has been triggered. This allows time to abort the emergency messages if set off accidentally. **A QUICK press of any button aborts the alarm.** If you do not abort, once the tune stops playing, emergency contacts will be notified.

**INCOMING CALLS:** Calls can be received on your safety pendant from anyone. To answer incoming calls just press the phone icon button. Hang up by pressing the phone icon button as well.

### REPROGRAMMING YOUR SENTRY

Custom programming is included with your initial purchase. Changes can easily be made by texting the **Sentry** when the unit is on. See the Full User Guide for more info.

For programming changes, call us.

It's all part of our **Lifetime Phone Support** and **Lifetime Reprogramming** service.

### LOCATING THE DEVICE

Text **0000,A00** from any smartphone to the **Sentry's** phone number.

A text will come back to with a link to Google Maps showing the User's location saying either;

*Location,010919,9:00,A,14,0Km/h,50%,<https://maps.google.com/maps?q=xxx> (A = current location) or*

*Location,010919,9:00,V,14,0Km/h,50%,<https://maps.google.com/maps?q=xxx> (V = last known location)*

**Optional tracking platform available. Call for details on (08) 6336 9448**

### Product Limitations

This **Guardian Safety Pendant** (Guardian SP) is reliant on the cell phone service provider's network coverage to make phone calls, to send SMS text messages and to transmit information regarding GPS positioning. These services may vary between providers and locations throughout the world. GPS location is often not available when the **Sentry** is inside a building. Generally, the accuracy of GPS positioning is determined by the availability of unobstructed line of sight to the available satellites.

It is not a life saving device and cannot provide a guaranteed level of performance beyond what can be expected from technology of this kind. It can only perform as it should when correctly operated. If it does not call or text when it's supposed to, get help with an alternate method.

It is highly recommended that the User periodically test their unit every 1-3 months by pressing the SOS button. The User should let the contacts know that they are performing a test first. It is the User's responsibility to assure that their phone service provider is **notified before their credit or debit card expires** or if credit needs to be added to the SIM card used in their Guardian SP.

It is NOT RECOMMENDED to wear with the lanyard while sleeping.

### Safety Information

- The **Sentry** is built to wear while showering but is not submersible. However if you do decide to take it into the shower, we recommend you place it into a zip-lock bag and hang it on a hook or place it onto a low ledge above drain level where you can easily get to it. Be aware that water infiltration may permanently disable or destroy this product.
- Switch off your **Sentry** when instructed to turn off all mobile phones on commercial aircraft.
- Avoid using a damaged power cable. This may cause overheating or a potential fire hazard.
- Never use any chemical or detergent to clean the Guardian SP. This may erode its surface.
- In order to eliminate the risk of electric shock, do not touch the ends of the power cable or charging plug with wet or damp hands.
- Avoid direct prolonged exposure to sunlight and high temperatures to negate the potential of overheating the battery, which may cause damage.

### Legal Disclaimer

The **Sentry** is designed for communication and GPS tracking. Guardian SP and/or its distributors assumes no responsibility for the accuracy, reliability, or completeness of the information of its products or services, whether express or implied. To the maximum extent permissible by applicable law, Guardian SP and/or its distributors shall in no event be liable for any direct, indirect, punitive, personal injury or death, incidental, special, consequential damages or any damages whatsoever including, without limitation, damages for loss of use arising out of or in any way connected with the use or performance of the Guardian SP and/or the phone service providers used in conjunction with the Guardian SP. If you are dissatisfied with the Guardian SP and/or any related services, or with any of these terms of use, your sole and exclusive remedy is to discontinue using the Guardian SP.

### Warranty

The **Sentry** is warranted for 1 year from the date of purchase when used under normal conditions and appropriately cared for and maintained. At the discretion of Guardian SP, repair or replacement may include new and/or refurbished parts to at least the value of the replaced unit.

The warranty does not apply if there is:

1. evidence of water infiltration;
2. damage to the recharge insertion point stemming from the likelihood that the charging cord was forcibly and incorrectly inserted and/or recklessly removed;
3. damage caused by accident, abuse, misuse, flood, fire, earthquake.

Use of the **Sentry** indicates that you have read, understood and you agree to the conditions as stated in the Disclaimer & Warranty Policy.

### Return / Refund Policy

If for any reason you are not happy with your purchase you can return it to us and receive a full refund minus the cost of SIM card credit, postage and programming (\$60) or if you prefer you can exchange it for another model to the same value. Exceptions apply under extreme circumstances. Call your local support office for additional information.