

Guardian

SAFETY PENDANTS

MEDIFONE

PROFESSIONAL MONITORING QUICK START USER GUIDE

READ THIS FIRST!

Your pendant has already been programmed by us.
It is working and ready to go!

Follow these steps so you will be ready in an emergency.

Step 1.

Turn your pendant on. Press the button side button (See illustration 1) until it vibrates (4-5 seconds), then release. The screen will say "GSM Init Now" and load.



Step 2.

Press the SOS button (See illustration 2) for 2-3 seconds until it vibrates and then release. The screen will show, "SOS" and begin the call sequence.



Step 3.

Cancel the SOS by pressing and holding the SOS button (See illustration 2). The screen will show, "SOS Cancelled." Alternatively, do not cancel, and the Monitoring Company will soon be called.



Step 4.

Recharge your MediFone by connecting the USB cable to the wall plug and the other end to the MediFone charging dock (See illustrations 3, 4 and 5). When connected, the MediFone will show a battery symbol filling up after a brief delay.



Turn over this Page for answers to FAQ

FAQ

QUESTION	RESPONSE
Is my pendant set up and ready to use?	Yes! Just turn it on and you're good to go.
What do the emergency contacts need to do in an emergency?	The Monitoring Company will call your contacts as part of their emergency process. They will call your emergency contacts to let them know the SOS button has been pressed and ask how to proceed from there.
How do I cancel the Fall Alert after it starts beeping?	Press the SOS button once briefly to cancel the Fall Alert after it starts beeping.
Why didn't Fall Detection sound after a fall?	Due to the varied nature of falls, some falls may not register. We can adjust the sensitivity if necessary. However In the event of a fall, do not wait for the Fall Alert to begin beeping but press and hold the SOS button if you are conscious.
What do the symbols mean?	The MediFone's main screen provides general information on the current status of the device. For example battery charge, date, time, reception, etc. See LED Indicators (page 5) in the Full User Guide for more information.
How do I reprogram the device if people's phone numbers change?	Just call us! We can do this for you.
Why didn't the GPS work?	GPS works best when there is a clear view of the sky. When initially receiving your MediFone, turn it on and take it outside for a couple minutes. Send the text message: "123456F" to confirm your GPS is working. See Useful Codes (page 8) in the Full User Guide for more information.
Why is the Device not charging?	Confirm the MediFone is connected as shown on the other side of this sheet. If any of the 4 connection points on the back of the MediFone become dirty or discoloured, clean them with alcohol wipes or multipurpose cleaner and a toothbrush.